# UNITED STATES BANKRUPTCY COURT NORTHERN DISTRICT OF NEW YORK

IN RE: Case No. 10-31635 (MCR)

100 S. Clinton Street Syracuse, NY 13261 ROY MENTON and

MAUREEN MENTON,

Debtors.

April 26, 2011

3:09 p.m.

TRANSCRIPT OF ORDER TO SHOW CAUSE BEFORE HONORABLE MARGARET CANGILOS-RUIZ UNITED STATES BANKRUPTCY COURT JUDGE

## APPEARANCES:

For the Debtors Serpe & Associates, P.C. and Sean Serpe: By: SEAN C. SERPE, ESQ.

450 Seventh Avenue, Suite 2601

New York, NY 10123

For the Office of the Office of the United States Trustee United States Trustee: By: GUY A. VAN BAALEN, ESQ.

10 Broad Street Utica, NY 13501

For the Chapter 13 Office of Mark W. Swimelar

Trustee: By: LYNN HARPER WILSON, ESQ.

250 South Clinton Street, Suite 203

Syracuse, NY 13202

Audio Operator: Nicole Smith

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(609)586-2311 Fax No. (609)587-3599

APPEARANCES (cont'd):

For Citizens Bank of Green & Seifter Cape Vincent: By: DAVID C. The Company of th

By: DAVID C. TEMES, ESQ.

JASON CENTOLELLA, ESQ.

110 W. Fayette Street, Suite 900

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Syracuse, NY 13202

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MR. SERPE: (indiscernible)

filed? Why don't you bring that with you?

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THE COURT: And any other papers that you feel you've

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brought with you today that you need. 1

COURTROOM DEPUTY: Please raise your right hand.

SEAN C. SERPE, WITNESS, SWORN

COURTROOM DEPUTY: State your full name and spell 5 your last name.

6 THE WITNESS: My name is Sean Serpe. My last name is 7 spelled S-e-r-p-e.

#### EXAMINATION

#### BY THE COURT:

- 10 Mr. Serpe, you have represented the debtors in the current proceeding and in the proceeding that was filed previously, is 11
- 12 that right?

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- 13 That is correct, Your Honor.
- And we are here today because this Court entered an order 14 0 15 on March the 2nd, 2011 that had an ordering paragraph in it 16 with respect to certain required filings that were to be made 17 by March the 15th, in this case by court directive.
- THE COURT: Carolyn, would you please hand this order 18 19 over to the witness?
- 20 Mr. Serpe, by virtue of my directed clause on Page 2 that 21 is marked and bracketed, would you please read into the record what that order directed? 22
- 23 Yes, Your Honor. It ordered that Attorney Serpe file an affidavit disclosing the time and amount and basis for all fees 25∥ paid to the firm by or on behalf of the debtors in 2009, 2010

1 and 2011, up to the present, and that such affidavit address

2 any funds held on behalf of debtors in a trust account for any

3 reason including but not limited to any funds returned from

4 Sysco to Attorney Serpe as a result of wrongful garnishment.

- Q Okay. And have you complied with that order to date?
- 6 A Your Honor, I attempted in my response yesterday to you to 7 comply with that order.
- 8 Q You have a response that was filed April the 25th, is that 9 right?
- 10 A Yes, Your Honor.
- 11 Q And did you subsequently file another document in this
- 12 court?

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- 13 A I incorrectly didn't file the affidavit. I apologize for
- 14 that, Your Honor. I had filed the exhibits, then I filed the
- 15 affidavit subsequent to that.
- 16 Q Now, the affidavit has approximately 42 paragraphs.
- 17 A Correct, Your Honor.
- 18 Q With respect to those paragraphs and the directive that
- 19 you disclose what you have been paid --
- 20 A Yes, Your Honor.
- 21 Q -- follow your affidavit right now, please, and tell me
- 22∥ what you're disclosing to the Court in your affidavit.
- 23 A Absolutely, Your Honor. I disclosed in the affidavit in
- 24 Paragraph 2 -- or Paragraph 4, I should say -- that on March
- $25 \parallel 24$ th, 2009, the Mentons and I signed a retainer agreement. The

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fee for that representation was -- that was for debt settlement services. The fee for that representation was a flat fee of \$2,000. I attached a copy of the retainer exhibit as Exhibit

- 4 B. The Mentons paid the retainer to my firm in five monthly installments of \$400. And I attached that as Exhibit C.
- 6 Q So, Paragraphs 4 and 5 address the \$2,000 that was paid to 7 your firm for debt settlement services.
- 8 A Yes, ma'am.
- 9 Q And what other paragraphs in that affidavit address the 10 payments you received or your firm?
- 11 A Yes, Your Honor. It would be Paragraph 25. In September, 12 2010, my office received reimbursement from the Mentons for two
- 13 prior case filings, \$548, as well as the fees for credit
- 14 counseling and debtor education, \$200, credit reports, \$100,
- 15 the first payment to the Chapter 13 trustee, \$690, fee for an
- 16 appearance counsel, \$75, and fees for my travel to Syracuse and
- 17 Federal Express and mailings, which my firm discounted to 387.
- 18 My firm has received no other funds from the Mentons.
- 19 Q So, your testimony in that paragraph is that you were paid 20 \$2,000 in connection with what you've just recited.
- 21 A Yes, Your Honor. And then, Your Honor, in Appendix A,
- 22 what I attempted to do was just list out all the pertinent days
- 23 that -- the time sheet that we'd actually worked on the matter
- 24 from February 18th of 2009 through March 22nd of 2011.
- 25 Q There's no time indicated in those entries, though, is

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- 1 there?
- 2 A There's not, Your Honor.
- 3 Q And it's your sworn testimony before the Court today that
- 4 that's the only amount you've been paid by these clients?
- 5 A Yes, Your Honor.
- 6 Q Mr. Serpe, you filed a sworn affidavit in the 2009 case,
- 7 that's under Federal Rules of Bankruptcy Procedure 2016, that's
- 8 to disclose what the arrangement is with your client. Could
- 9 you explain that 2009 filing?
- 10 A Your Honor, the 2009 filing I listed that I had not
- 11 received any compensation for the bankruptcy case.
- 12 Q For legal services, I have agreed to accept, and you've
- 13 indicated?
- 14 A Zero.
- $15 \mid Q$  Prior to the filing of the statement I have received?
- 16 A Zero.
- 17 0 And the balance that was due?
- 18 A I put down zero on that statement, Your Honor.
- 19 0 And zero.
- 20 A Yes.
- 21 Q Okay.
- 22 A I'll --
- 23 Q That 2009 case was filed December 11th, 2009 and you
- 24 proceeded to file a plan, did you not?
- 25 A Yes, Your Honor.

- 1 Q Chapter 13 plan in that case?
- 2 A Yes, Your Honor.
- 3 Q Did you prepare that Chapter 13 plan?
- 4 A I did, Your Honor.
- THE COURT: Carolyn, I want you to hand Mr. Serpe
- 6 this Chapter 13 plan.
- 7 Q Could you read what you have indicated under
- 8 administrative claims in that plan?
- 9 A Four thousand dollars, Your Honor.
- 10 Q Read the whole amount, please.
- 11 A Allowed administrative claims including debtor's
- 12 attorney's fees in the sum of \$4,000 shall be --
- 13 Q Including the balance. Could you read the whole thing,
- 14 please?
- 15 A Sorry, Your Honor.
- 16 Q Administrative claims. Now, read the complete sentence
- 17 that you inserted in this plan.
- 18 A Allowed administrative claims including the balance of the
- 19 debtor's attorney's fees in the sum of \$4,000 shall be paid
- 20 until -- shall be first until paid in full.
- 21 Q What's the basis for that statement in the Chapter 13 plan
- 22 filed in the 2009 case?
- 23 A As far as balance, Your Honor, that's an error on my part.
- 24 Q You filed a second case in this court.
- 25 A Yes, Your Honor.

- 1 0 And that's the current case that we're here?
- 2 A Yes, Your Honor.
- 3 Q Are you familiar with the sworn 2016 statement that you
- 4∥filed --
- 5 A Yes, Your Honor.
- 6 Q -- in this case?
- 7 A Yes, Your Honor.
- 8 Q It's dated July 7th, 2010?
- 9 A Yes, Your Honor.
- 10 Q What did you indicate for legal services that you have
- 11 agreed to accept?
- 12 A Once again, I listed down a zero.
- 13 Q And what did you indicate for prior to the filing of a
- 14 statement I have received?
- 15 A Zero, Your Honor.
- 16 0 And the balance due?
- 17 A Zero.
- 18 Q And you caused to be filed schedules in this court --
- 19 A Yes, Your Honor.
- 20 0 -- in connection with this case?
- 21 A Yes, Your Honor.
- 22 Q Are you familiar with the schedules that you filed?
- 23 A Yes, Your Honor.
- 24 THE COURT: Carolyn, I want you to hand Mr. Serpe and
- 25 ask him to identify that, please. And mark it as an exhibit,

- 1 please. That's C.
- 2 CAROLYN: Can you identify it?
- 3 A Yes. These are the schedules that were filed in
- 4 connection with the second filing.
- 5 Q And did you review those schedules before they were filed?
- 6 A Yes, Your Honor.
- 7 Q Are they true and accurate statements?
- 8 A Yes, Your Honor.
- 9 Q Could you please take a look at Schedule F?
- 10 A Yes, Your Honor.
- 11 Q The creditors that are listed.
- 12 A Yes, Your Honor.
- 13 Q Is there -- what is your firm name?
- 14 A It's Serpe & Associates, Your Honor.
- 15 Q And is there any indication of the debt owed to Serpe &
- 16 Associates in those schedules?
- 17 A No, Your Honor.
- 18 Q Mr. Serpe, when did you commence this current case?
- 19 A One second, Your Honor. June 16th, Your Honor.
- 20 Q You have a number of exhibits that you have attached to
- 21 the response that you have filed here.
- 22 A Yes, Your Honor.
- 23  $\mathbb{Q}$  Now, I call your attention to Exhibit H. It's a letter.
- 24 You can identify it for the record, please.
- 25 A Yes, Your Honor. It's a letter from Mr. Swimelar to my

- 1 office.
- 2 Q And there's a receipt stamp in the upper right-hand
- 3 corner. What does that indicate?
- 4 A August 25th, Your Honor.
- 5 Q And is that when your office received this?
- 6 A This letter -- I can -- on personal knowledge, I wasn't
- 7 the one stamping, Your Honor, so I don't know.
- 8 Q But, where did that stamp come from and whose initials are
- 9 those?
- 10 A That looks like one of my assistant's initials.
- 11 Q Okay. So, your office received that August 25th.
- 12 A Yes, Your Honor.
- 13 Q And you've used this as part of your proof with respect to
- 14 your work involving a loan modification.
- 15 A Yes.
- 16 Q So, you acknowledge receipt of this letter.
- 17 A Yes, Your Honor.
- 18 Q Would you please read the third sentence of that letter?
- 19 A "However, if Mr. Serpe has additional fees, they must be
- 20 made by motion and paid through the plan."
- 21 Q Now, that was August the 25th that your office received
- 22 that, is that right?
- 23 A Yes, Your Honor.
- $24 \parallel Q$  I want you to take a look at your Exhibit C.
- 25 A Yes, Your Honor.

1 It indicates that there was an invoice. Did you issue an  $2 \parallel$  invoice on September 1st, 2010? Is that what that indicates?

Your Honor, I'm not exactly sure what that actually 4 indicates. But, it would seem that way, appearing from this 5 that an invoice was issued.

- And, in fact, there is a payment receipt as part of the 6 7 pages that you've attached --
- 8 Α Yes, Your Honor.

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- 9 -- that show that there was an invoice paid --
- 10 Α Correct, Your Honor.
- 11 -- with a reference number to a check. So, tell me about 12 that invoice that was issued September the 1st, 2010.
- 13 Your Honor, it was my firm during the representation.
- |14|| -- I had to pay the filing fees both times. I paid -- advanced
- 50 credit counseling, the debtor education. I was sick 15 l
- actually in December so I wasn't able to file the plan the
- 17 first time on time. When I got back into the office, I filed
- 18∥it. And I actually cut a check from my own funds to pay for
- their first plan payment so that they would not be in trouble
- with the trustee at that point. And so we were, you know --
- 21 essentially those were reimbursement for those outlays that we
- did. 22
- 23 In fact, your affidavit addresses what it's for, don't
- 24∥ you?
- 25 Α Yes.

- 1 Q Paragraph 25.
- 2 A Yes, Your Honor.
- 3 Q You indicate that it includes reimbursement for two prior
- 4 case filings.
- 5 A Yes, Your Honor.
- 6 Q That includes a pre-petition debt that you're claiming now
- 7 owed to your firm? This was for the 2009 case, was it not?
- 8 A Yes, Your Honor.
- 9 0 And you issued an invoice for that to the debtors and
- 10 accepted estate property to pay for that to your own account?
- 11 A Yes, Your Honor.
- 12 Q You understand that without being able to receive a dime
- 13 from the estate, you need an order of this Court.
- 14 A Yes, Your Honor.
- 15  $\parallel$  Q On Exhibit A, perhaps it's B, it's part of Exhibit A. The
- 16 last sheet is a client information sheet.
- 17 A Yes.
- 18 Q Did you include the full social security numbers of your
- 19 clients when you filed this?
- 20 A I didn't realize I was doing that, Your Honor.
- 21 Q Mr. Serpe, I'm going to have you focus your attention on
- 22 why the first case was dismissed. Paragraph 16?
- 23 A Yes, Your Honor.
- 24 Q You're required to serve notice of confirmation of the
- 25 hearing?

- 1 A Yes, Your Honor.
- 2 Q And your explanation in Paragraph 16, you can take a look
- 3 at it if you need to refresh your recollection as to what you
- 4 said.
- 5 A I remember --
- 6 Q What do you indicate there?
- 7 A Essentially I didn't realize or came to realize later --
- 8 actually, no, I didn't realize, Your Honor, that I had to do a
- 9 notice of confirmation. So, we took steps to do that and we --
- 10 you can see in the exhibit that we actually mailed this out and
- 11 filed a certificate of service. And at that point, my
- 12 paralegal and I had thought that we were complete with what we
- 13 had to do. I did not realize until subsequently that we
- 14 actually had not filed the actual notice on ECF, that we'd only
- 15 filed the certificate of service on ECF.
- 16 Q In Paragraph 16 in the second sentence, you're saying your
- 17 supervision of your paralegal, you overlooked something so that
- 18 you didn't properly direct your paralegal working under you?
- 19 Is that your excuse?
- 20 A It's not an excuse. It's my error, Your Honor. I
- 21 committed an error in my supervision of my paralegal.
- 22 ♥Q And what did you communicate to your clients regarding why
- 23 their first case was dismissed?
- 24 A I had thought, Your Honor that -- I didn't realize the --
- 25 that it was my error until the trustee actually pointed it out

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Serpe - Court

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sometime later on the motion to vacate. I -- when we had filed 2 it, and when we filed the notice and we received the conditional order, we looked and we said good. We've already 4 taken care of the service at this point. And I have to tell 5∥ you I've been working on ECF filings for ten years and this one I missed. I missed it. I'm trained in ECF. I'm proficient in it. But, I -- it was something new and I had taken care of the service but I didn't -- I missed that in part on this one and I didn't realize it until Ms. Wilson, I think, or whoever filed the objection pointed it out to me at a later point, that I had, in fact, made that error.

- So, the question that I asked you is, what did you communicate to your client?
- Subsequent, when I realized that it was my error, I told the client. Initially, I didn't think it was my error. I thought we had taken care of everything on it. But, when I did realize that, I did communicate that, that it was my error.
- Did you communicate to your client that it was a typographical error and that's why the case was dismissed?
- 20 No, I don't think it was typographical. We just -- we didn't submit the -- I don't remember the specific thing that I said to the client, Your Honor. 22

THE COURT: I'm going to allow either the Chapter 13 24 trustee or the U.S. Trustee to ask question at this point.

MS. WILSON: No questions, thank you, Your Honor.

Then, I would like the original -- the THE COURT: 2∥ response that was by Mr. Serpe marked as Exhibit A, 2009 plan marked as Exhibit B. Let me ask just to -- while the U.S. Trustee is considering questionings.

- On that 13 plan, the '09 plan, where you said that the 6 balance of debtor's attorneys fees in the sum of \$4,000 shall 7 be paid -- shall be first paid until it's paid in full. Where did that come from?
- Your Honor, what I -- and this is my complete error being  $10 \parallel$  with the calculation which was, at that point, with the case 11 $\parallel$  pending and with -- what the work we were doing on that, I 12 submitted or I was going to submit a proof of claim for my work on the case or a fee application. And that was just a 14 roundabout number based on the work that I typically do down in 15 New York in the Southern District, Your Honor. And it's clearly and obviously my error.
- You had a 2016 statement, said that you were going to do 17 18∥this case for no fees. Did you have a retainer agreement with 19 your clients?
- 20 I did not, Your Honor. Α
- 21 So, there was no agreement as to what the fees and costs 22 were going to be.
- 23 Α No, Your Honor, there was not.
- 24 Is there a retainer agreement for this current case? 0
- 25 Α No, Your Honor.

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- 1 0 And so, there's been no communication --
- 2 A No, Your Honor, that's --
- 3 Q -- as to what the fees and expenses are going to be?
- 4 A No, Your Honor.
- 5 Q Mr. Serpe, why didn't you comply with the Court order to
- 6 have disclosure -- full disclosure of your fees and expenses
- 7 paid in the three years as per the Court directive by March
- 8 15th?
- 9 A The weekend of March 12th, Your Honor -- over the last two
- 10 years I've been suffering partial depression. I lost my life
- 11 partner and my niece in the course of about three months about
- 12 two years ago. So, I've been having some medical issues, Your
- 13 Honor. And that was one of those weekends. When I was back on
- 14 full service in the office on Wednesday, I went through the
- 15 Court's order. My first instinct at that point was to sit down
- 16 with the Mentons and discuss with them, you know, where the
- 17 case was and what the status of the case was. And subsequent
- 18 to that, I -- and that was what -- as I tried to reach out to
- 19 chambers on Monday was just to ask for additional time to
- 20 submit my affidavit.
- 21 Q Mr. Serpe, you indicated that you had some health issues
- 22 and that was the reason why you didn't file.
- 23 A Yes, Your Honor.
- 24 Q But, in your very affidavit which is not then responsive
- 25∥ until -- to the Court's directive filed April the 25th, you

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1 stated that on March the 17th, you then proceeded to draft --2∥ do a draft complaint on behalf of your clients against one of the creditors.

4 Yes, Your Honor.

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- You were well enough to do a draft complaint. Why didn't 6 you follow the Court order on March 17th and instead respond to 7 the Court directive to file what you were directed to file?
- 8 Your Honor, I -- again, I apologize to the Court but my --I have -- the only excuse I can give Your Honor was that that week, I was under an intense and immense stress and I'd had a bad episode that weekend, Your Honor. And I wasn't in proper 11 12∥ game form and I obviously didn't comply with your order, Your Honor. And for that, I am sincerely apologetic.
  - You just gave the circumstances as to when you called the Court and requested an adjournment, did you not mention that you had filed a motion to dismiss the case?
  - It was prior to that actually. I had called up prior to the filing of the motion to dismiss. What I had done, Your Honor, was I had called up the Court that morning, or I think might have been early that afternoon, and I stated that it would be -- we decided that we want to dismiss the case and I wanted to obviously not, you know, dismiss without submitting my time that I needed additional time to submit my affidavit regarding my compensation in the case. Subsequent to that, we did file the motion to dismiss the case at that point because I

think we needed -- I forget the exact reason, but I do not the  $2 \parallel$  timing was this. I made the phone call, made the request, and then the filing was done subsequent to that. In fact, I was -- $4 \parallel I$  signed off on the filing and I was actually in the office to 5 make the phone calls those mornings to Your Honor's chambers or to -- it might have been early afternoon, might have been 1:00 or 11:00, I -- to be frank, I'm not --

I can say it was after 2 p.m. because we have a requirement that adjournments are cut off at 2 p.m.

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- 10 And I had spoken actually, Your Honor, when I called in, someone had advised me that someone was at lunch but one of the 11 12∥ case administrators, I believe would be calling me back. And that was -- but I did call, Your Honor. And I can get my -- or I can have my phone records produced to see what time the phone call was at but I had requested additional time in order to 15 submit the affidavit. 16
  - Are you aware that your client -- you have two clients in this case -- are you aware that Roy Menton was not in favor of having the dismissal?
  - Well, Your Honor, when we met on -- I was aware of what his testimony was. When we met on Thursday and Friday, Your Honor, I'm not exactly sure how much I can -- I mean, I don't want to necessarily waive client privilege but in those discussions, three things basically came up. One was that the loan modification being successful, the second that the

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## Serpe - Court

likelihood that they could with the money saved in the 13 plans 2∥ so far as well as with just what they'd be putting aside with what their larger plan payment was that we could settle out the debts, and thirdly was looking at really all the things that we started putting together in respect to this claim, a decision was reached right then to dismiss the case.

I think Mr. Menton's issue, Your Honor, was this. Having looked at the claims with the creditor, my office was drafting up this complaint for -- the drafting of the complaint. And, Your Honor, if I could just back up for a second, while we were drafting the complaint, I actually also was working on the time sheets and the time hours, as well, for you in this court. I've been working on this thing for a while in putting this together. There --

- Did you ever ask for an adjournment or for an extension of time?
- I did -- Your Honor, I did not. I did ask for an 17 18 extension of time on that Monday.
- You asked to adjourn a hearing that was on confirmation. 19
- I asked -- what my specific request, Your Honor, was I 20 21 asked that I be given additional time in order that I may be able to submit my affidavit. 22
- 23 Well, that was orally to a clerk that you just happened to speak to when you called. You didn't file anything in writing.
- 25 I did not file anything in writing, Your Honor.

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1 Mr. Serpe, on January 25th, you were in this courtroom and 2 your client, Maureen Menton, testified regarding a continuing

3 garnishment of her wages.

- Yes, Your Honor. 4
- It was very clear from the Court's additional questions 5
- that I was concerned that Sysco continued to garnish wages. 6
- 7 Yes, Your Honor. Α
- 8 And you stood at counsel's table and did nothing to
- disabuse the Court of that belief and in fact offered to
- 10 provide the judgment when the Court asked about where the
- judgment was, in terms of what Sysco had recovered. Do you 11
- 12 recall that?
- Yes, Your Honor. 13
- And you indicated that you did not have a copy of the 14
- judgment with you but you were going to send it to the Court,
- 16 with the understanding, because I announced on the record I was
- 17 going to do an order to show cause, to have counsel and the
- 18∥creditor appear as to why they shouldn't be sanctioned for the
- 19 continuing garnishment.
- 20 Yes, Your Honor. Α
- 21 My chambers subsequently, when they did not receive the
- promised judgment, contacted you. Why did you not respond to
- 23 the five times that chambers reached out to you to follow up
- with what you represented in court?
- 25 Your Honor, I have no excuse.

1 Q In fact, you had received directly from the law firm
2 reimbursement of monies that had been garnished that had been
3 in a trust fund. Did you disclose that?

- A I did not that day, Your Honor.
- Q And the order that you read from, the paragraph that directed you to make certain filings with the Court, asked you to address any funds held on behalf of debtors in a trust account for any reason, which would have been over the period of 2009, 2010, 2011, including but not limited to any funds returned from Sysco to Attorney Serpe as a result of the wrongful garnishment. Have you accounted for that to date?

  A Your Honor, I have not. I actually -- I have not in this affidavit and I apologize for that. What I can say to you is that, in fact, on my review we did receive and we are holding a check from Sysco Corporation, or we're holding on to funds at that point, Your Honor, from Sysco.
- 17 0 And --

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- 18 A Your Honor, on that garnishment, the --
- Q No, I want to hear about the trust funds that you're holding that are funds of this debtor estate that are in a trust account of yours. How much are you holding?
- 22 A Your Honor, it's \$1250.
- 23 Q To the penny?
- 24 A I believe so, Your Honor, yes.
- 25 Q And when were you planning on accounting for that if I had

- 1 not asked today specifically about it?
- 2 A Your Honor, I was planning on turning those funds over to
- 3 the trustee.
- 4 0 When were you planning on doing that?
- 5 A I -- Your Honor, I -- the best I can tell you is on that
- 6 one as well, I received the check, I do have the \$1250, Your
- 7 Honor, and I can turn it over to the trustee tomorrow.
- 8 Q In what form did you -- how many payments did that
- 9 represent?
- 10 A One check, Your Honor.
- 11 Q There was one check?
- 12 A Yes.
- 13  $\mathbb{Q}$  In the amount of \$1,250?
- 14 A Yes, Your Honor.
- 15 Q This Court proceeded to have an evidentiary hearing that
- 16 you were on the telephone with, where we had counsel from New
- 17 York City. We had Mr. Shur defending his firm and himself,
- 18 Relin, Goldstein & Crane, and Mr. Shur filed an affidavit that
- 19 -- at Docket Number 37 in this case that had 49 paragraphs and
- 20 extensive exhibits explaining what his firm did and the steps
- 21 taken to cease the garnishment. Attached to Mr. Shur's
- 22∥ affidavit is Exhibit I that shows not only a check made payable
- 23 to Sean Serpe but an endorsement by your firm. Is that the
- 24 check you're referencing?
- 25 A Yes, Your Honor.

- THE COURT: Carolyn, could you please hand this to
- 2 Mr. Serpe?
- 3 Q Could you identify that check?
- 4 A Yes, Your Honor. Relin, Goldstein & Crane, LLP.
- 5 0 What's the amount of that check?
- 6 A Twelve hundred three dollars and forty-eight cents, Your 7 Honor.
- 8 Q Is there another \$56.52 that you --
- 9 A They are -- that was what the account records showed for
- 10 the amount that I owed back or that -- the amount that we had
- 11 to cut out of the escrow on this one, Your Honor. There are no
- 12 other funds that, from my review of files, there are no other
- 13 funds that we've received in escrow from the Mentons.
- 14 Q So, are you modifying your testimony? You just
- 15 affirmatively stated twice or three times that it's \$1,250.
- 16 A The number that I, Your Honor -- I had \$1250. So --
- 17 Q You have \$1250 in your trust account?
- 18 A No, I'm saying \$1250 was the demarcation of what was for
- 19∥ the Sysco garnishment. I can go back and look at the original
- 20 check and check that, but we had listed them as \$1250.
- 21 Q And my question is did you receive anything else besides
- 22 this check --
- 23 A No, Your Honor.
- 24 Q -- that was released from Relin --
- 25 A No, Your Honor.

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- -- that they disclose in their affidavit, defending 2 themselves against a wrongful garnishment.
  - Yes, Your Honor.

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- And you were aware of these circumstances as you stood 5∥ before this tribunal with this Court getting concerned about a violation of the stay by a creditor in this case?
- 7 Yes, Your Honor.
  - And why did you not bring it to the Court's attention in accordance with your duties for proceedings before a tribunal under Rule 3.3 of the Rules of Professional Conduct?
- Your Honor, my understanding at that point -- and I'd 12∥actually conferenced this and brought this to the Court's attention -- which was the fact that the garnishment continued and I'd actually called up Mr. -- Relin, Goldstein on several occasions to try and figure out what was going on or why this exact garnishment was continued. And we had no idea that it was a third party creditor that was doing it and at that point 18∥ we were just trying to advise the Court that we still had a 19 garnishment which was active. And Your Honor, it was my deep belief that it was the creditor who was garnishing. And that's my error, Your Honor, I realize that. But, I thought that this creditor was still garnishing, given what I saw in the documentary evidence.
- 24 And you -- did you go back to your office to confirm that?
- 25 Α To confirm?

1 That your belief that the garnishment was continuing?

The garnishment had continued, Your Honor. I mean, it was through the second filing, it was the same amount that was 3 4 being garnished, just like in the first.

- Why did you not, when you realized with respect to this judgment and the fact that they're -- are you aware that there was another creditor out there?
- I was not, Your Honor.

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There was a default. On default, there was a motion 10∥returnable before the Court today which the Court has removed from the default procedures. It sought to dismiss this case 12∥ with prejudice from refiling, filed by the trustee -- excuse me -- recounting a number of deficiencies in terms of the way both the '09 case and this case has been conducted. Are you in agreement that this case should be dismissed with prejudice? Your Honor, I -- my clients do not -- I am, Your Honor. My clients do not want to continue with the bankruptcy filing at this point and I think that was something that was clearly -- actually a discussion that I had with my clients during that week of March -- or the week before the hearing with -- it was pretty much pointed out to me by my clients. If, you know, the house was no longer in danger, there was no reason to be in bankruptcy, considering the amounts that were saved and the fact that Ms. Menton's income together with any funds that have been saved at this point could be used to settle out debts.

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1 When the second case was initiated December the 11th, was 2 | it -- June 16th, excuse me, of 2010 -- because of the proximity of the earlier case dismissed for failure to make a filing, are 4 you aware that the stay was only in effect for the first 30 5 days of this case?

Correct, Your Honor.

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- 7 And you never moved to extend the stay.
- Your Honor, at that point, the modification was in place -- or the modification had been agreed to. And that was 10∥essentially, you know, the reason why we had had the stay in place, as far as the other property that had already been lost 12 in the first bankruptcy case.
- But, you're aware that as a result that this case is presumptively not filed in good faith because of the proximity of the earlier dismissal. Are you aware of that under Section 15 362? 16
- I am not aware of that, Your Honor. 17
- And that a dismissal with prejudice would be for a period 18 of the debtor not being able to then file for another 180 days.
- Your Honor, it is my error. I've made errors on this case. That is clear. If anyone obviously is going to be penalized, it's going to be me. I, in good faith, I believed that I had complied with everything that needed to be complied with, with the noticing of the order in the first -- or the --25  $\parallel$  of the plan in the first case. And I did not realize that even

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1 till later on, Your Honor, until I received that objection. In 2∥ fact, at that time, as I do recollect, I was fairly confident that we were going to be able to vacate the prior dismissal. 4 did not realize that the ECF filing was not put into place,  $5 \parallel \text{Your Honor.}$  I did not realize that. I thought that had been taken care of. And even looking at the docket, Your Honor, I 6 looked at the docket on that and reviewed over the docket and in looking at it, I didn't even pick it up on reviewing the

THE COURT: Is there anyone else in the courtroom 11 $\parallel$  today who wants to ask any questions of this witness?

12 MR. VAN BAALEN: Yes, Your Honor. Guy Van Baalen for 13 the U.S. Trustee.

#### EXAMINATION

#### BY MR. VAN BAALEN: 15

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docket.

Mr. Serpe, in your retainer agreement that was executed by yourself and your clients in March of 2009, that's the original retainer agreement for debt settlement and modification retainer, what is -- what do you mean in that particular retainer agreement by debt settlement?

What debt settlement would be would be that obviously there would be balances on certain debts that were owed and tried to negotiate a lower balance, a payment plan, or anything along those lines, not full payment.

Would it include the filing of a bankruptcy?

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1 A No, it would not.

- Q Okay. But you do have some general language which says
- 3 restructuring of the personal and business debt including
- 4 mortgage, which could obviously be through a Chapter 13 plan.
- 5 That's why I'm asking.
- 6 A No -- yes, it could. But what the idea was was to work on
- 7 -- the clients did not want to file for bankruptcy when they
- 8 retained me.
- 9 Q Now, the clients paid you a retainer of \$2,000 over five
- 10 months at \$400 apiece, is that correct?
- 11 A Correct.
- 12 Q And during that time that you were getting these payments,
- 13 did you work -- in fact, work on their case?
- 14∥A Yes, I did.
- 15 Q And were you able -- were you successful at all in
- 16 restructuring any of their debt?
- 17 A Every attempt to restructure was unsuccessful. There were
- 18 not enough funds to settle the accounts and in fact during that
- 19∥ time period, the mortgage to Key Bank went into arrears. That
- 20 was the mortgage on the primary property.
- 21  $\mathbb{Q}$  Right. So, during the time that they were paying you the
- 22 monthly installment on the retainer agreement, they weren't
- 23 paying their mortgage, is that correct?
- 24∥A I don't know if that's for certain but it might coincide.
- 25 Q It seems to based upon your affidavit.

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- 1 A Yes, it certainly could.
- 2 Q Okay. And then, ultimately, it was decided that they
- 3 would file a Chapter 13, is that correct?
- 4 A Correct.
- 5 Q And why didn't you, at that time, request a fee for the
- 6 filing of a Chapter 13 if your retainer agreement did not
- 7 include that?
- 8 A I'd been working with the Mentons for six months. I'd
- 9 been working on the home loan modification. I'd been working
- 10 on assisting with the Millens Bay Inn issues. And, you know,
- 11 they were in a pretty desperate spot. Maureen was getting
- 12 garnished. The house was in foreclosure. Everything was in
- 13 collection at that point. And I didn't request a fee.
- 14 0 Okay. And then, you discussed the fact that a second
- 15 filing occurred.
- 16 A Yes.
- 17 0 And that was when?
- 18 A That was June 16th, 2010.
- 19 Q Okay. And at that time, you were owed money, as you
- 20 indicated, for the prior filing fee?
- 21 A Mm-mm.
- 22 Q And then, you also needed the filing fee for the second
- 23 case. Why didn't you ask your clients for the filing fee back
- 24 in June when you were about to file the new case?
- 25 A It's a tough question. I should have. I didn't.

1 0 Okay.

A I didn't, Mr. Van Baalan, I knew that they were in a

tough situation and I -- I'll tell you what. I actually can -
I can tell you more why I didn't do it. I -- it was an error

on my part. You know, for a few months with this, I was trying

to go out of my way, you know, especially with the collection

of fee, the representations, working on the Millens Bay issues,

working on the home, working on the debts, it was a lot of

multiple fronts. I saw these people were clearly in pain. And

I forwarded the fee. I mean, I even did that with the payment

- Q Right, I understand. When did you make that Chapter 13 payment?
- 14 A I think that was in January or February of 2010.
- 15 Q So, from the prior case?

of the first Chapter 13 payment.

16 A Yes.

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- Q Okay. So then, there came upon a time in September of
  2010 when you sought -- invoiced your clients for the
  reimbursement for all of those fees that you've discussed in
  Paragraph 25, I believe, of your affidavit. Why pick September
  of 2010 then to seek reimbursement?
- 22 A It was just -- we had done a lot of work on the case. It
  23 had been -- the matter had been going on for a long time. I
  24 have employees and I had to run a firm. And I needed to be
  25 reimbursed for those fees at that point.

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- And you already acknowledged that you didn't request the
- 2 fees be paid through a Court order, is that correct?
- 3 A Yes, I acknowledged that.
- 4 0 Was -- did the clients come into some money at that
- 5 particular time that they were able to issue a check in full
- 6 for \$2,000?

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- $7 \mid A$  It -- at that stage of the game, I think it was less that
- 8 they had the funds, more that, you know, I think in --
- 9 actually, I know for myself by that point it was just the
- 10 simple fact that we had expended all of these fees and that the
- 11 representation had gone on. And actually, there was an event,
- 12 now that I do recall, which was the fact that the loan was
- 13 modified. Because the loan payment shrank down to \$600 a month
- 14 from \$2300. It just -- it opened a lot of funds up at that
- 15 point.
- 16 Q And what was the status of the debtor's plan at that
- 17 particular time that they -- that you received the payment?
- 18 A The plan was not confirmed.
- 19 Q Right. And were they making payments?
- 20 A Yes, they were.
- 21 Q And were they current at the time that they paid you the
- 22 \$2,000?
- 23 A Yes.
- 24 Q They were.
- 25 A I believe so. Actually, I can't -- I don't -- you'd have

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to speak with Ms. Wilson but I do believe so. 1

- Did you file an amended 2016B statement after receipt of 0 those funds in September?
- I did not. Α
- 5 Q Okay.

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MR. VAN BAALAN: I have no further questions, Your Honor. Thank you.

THE COURT: Mr. Serpe, is there any other statement you want to make for the record?

MR. SERPE: Yes, Your Honor. Your Honor, I obviously 11 $\parallel$  did not intentionally, although I did for my actions violate 12∥ the Court's orders and the Bankruptcy Rules and frustrated this Court and cause the attorneys for Sysco to expend enormous energy where they should not have. I also in my 2016 statements and my statements of funds in this case were completely incorrect, as I have testified here today. And I -all I can say for myself on this, Your Honor, is that I've been trying my best on this case to save my clients' home and to attempt to save or to rectify the business situation that they were in.

I've been practicing bankruptcy law for ten years and on this case, Your Honor, I made a lot of mistakes. And for that, I am sincerely and deeply apologetic to this Court. proud to be a bankruptcy lawyer. I'm proud to practice. definitely see the issues that I did and the only statement I

can make is that I know this Court has its duties and what it 2 must do, but please do not in any way take my actions to signify that I was not trying to zealously advocate and help my 4 clients who were in need.

THE COURT: You may step down, Mr. Serpe. I'm going 6 to call the -- Mr. Roy Menton, please. The Court's going to take judicial notice of the record in terms of what's filed, both in the 2009 cases and the 2010, so while we had -- I had asked you to mark one of the exhibits, I think we're going to be fine without marking them. They're all from the record. Please raise your right hand.

ROY EARLE MENTON, WITNESS, SWORN

13 COURTROOM DEPUTY: Please state your full name and spell your last name.

MR. MENTON: Roy Earle Menton, M-e-n-t-o-n.

16 EXAMINATION

#### 17 BY THE COURT:

- Mr. Menton, you've been present in the courtroom while Mr.
- Serpe has made some representations. Could you tell me,
- please, how much you paid for the first bankruptcy filing in
- 21 2009?

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- We paid a total of \$2,000. 22
- 23 And for the present bankruptcy filing, what have you paid?
- 24 Two thousand dollars. Α
- 25 Q And what was your understanding as to the fees that were

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1 going to be required of you for the first filing and the second

- 2 filing?
- 3 A I don't understand.
- 4 Q Did you understand when -- at the outset how much it was
- 5 going to cost for you to file bankruptcy?
- 6 A We were told it would be about 2,000 -- it would cost
- 7 \$2,000. At least, that was my understanding.
- 8 Q Now, there was a hearing, the last hearing that we had,
- 9 that you were present and your counsel was not present.
- 10 A Yes.
- 11 Q You recall that hearing.
- 12 A Yes.
- 13 Q And you made a statement before the Court that your first
- 14 case had been dismissed due to a typographical error, do you
- 15 recall that?
- 16 A Yes, I do.
- 17 Q What is your understanding as to why that first case was
- 18 dismissed?
- 19 A Well, first off, we were told it was due to a
- 20 technicality. And in one of the hearings, I thought I heard
- 21 the word typographical, so that's why I mentioned typographical
- 22 at the last hearing. I don't remember when I heard it, but it
- 23 was -- I thought I heard it in this court.
- 24 Q And then, what is your understanding now as to why it was
- 25 dismissed?

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- 1 A That Mr. Serpe forgot to or failed to submit certain 2 paperwork to the Court.
- 3 Q And is -- when did you first learn that?
- $4 \parallel A$  I'm fully aware of it now. I don't know it was as clear
- 5 -- if he's mentioned it as clear in the past as I do now.
- 6 Q Okay. So, you do understand it today.
- 7 A Yes.
- 8 Q Now, when the Court had a confirmation hearing last --
- 9 adjourned confirmation hearing and the Court mentioned that
- 10 there had been filed a motion to dismiss, you also made a
- 11 statement on the record.
- 12 A Yes.
- 13 Q And the Court asked you whether you and/or your wife had
- 14 authorized the filing, do you remember my question to you about
- 15 | that?
- 16 A Yes, if we wanted to dismiss the case.
- 17 0 And?
- 18 A And I said at this time, no.
- 19 Q So that neither -- and you indicated that neither you nor
- 20 | your wife had intended to dismiss this case.
- 21 A Correct.
- 22 Q Mr. Serpe has indicated that there was some meeting that
- 23 you had.
- 24∥A We did have a meeting a week or two prior. Mr. Serpe's
- 25 working on a complaint for us. We thought the complaint would

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1 be done before the court -- we were to meet in court. 2 | hadn't heard from him Monday, Tuesday, obviously he wasn't  $3 \parallel$  here. And without him being here and with the attorney for 4 Citizens Bank saying that they wanted things to be dismissed 5 and put off for 180 days, any legal proceeding -- at least I 6 interpreted it any legal proceeding, I did not want the case dismissed at that time.

- Let me ask you today. So, it's your understanding that if there was a motion to dismiss filed, there was no authorization for it.
- Excuse me? 11 Α

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- 12 That you didn't authorize that motion.
- At that time, yes. Because I had no -- Mr. Serpe did not 13 14 contact me prior that that's what he was going to do. thought certain things were going to be done prior, before 15 asking for a dismissal and they hadn't been done. 16
- 17 Okay. Let me ask you today, sir. You've heard Mr. Serpe indicate that he thinks it's in your best interest to have your 18 case dismissed. Today, what is your opinion? 19
- Overall, I would say yes, but at the same time, I just 20 want to make certain that I have all the information available 21 before I actually say so. But, we're definitely leaning in 22 that direction. 23
- 24 And are you aware that, at least up until yesterday, there was a motion that had been noticed on default by the trustee --

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- 1 A Yes.
- 2 Q -- that unless there was a written response, the case
- 3 would be dismissed without a hearing.
- 4 A Yes.
- 5 Q And you're aware that there was no written response filed
- 6 to that.
- 7 A Yes, I am.
- 8 Q Okay. Let me ask anyone else. Is there anyone who --
- 9 A Your Honor.
- 10 Q I'm sorry.
- 11 A I just want to say one thing --
- 12 Q Go ahead, Mr. Menton.
- 13 A -- and get it on the record. In regards to the payments
- 14 from Sysco, I'm aware that Mr. Serpe didn't receive a check
- 15 from their attorney which he then signed over to -- I don't
- 16 think he signed over the check but he gave us that amount. So,
- 17 I don't think he has that in his -- I'm missing the word off
- 18 the top of my head.
- 19 0 Trust account.
- 20 A Trust account, yes. Because we received one check from
- 21 $\parallel$  him, I believe, for \$1,203 and change and we received another
- 22 one from the attorney directly for the \$12,003.48.
- 23 Q Thank you, Mr. Menton. I appreciate it.
- 24 THE COURT: Is there anyone else who has questions of
- 25 Mr. Menton?

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(No verbal response)

THE COURT: Mr. Menton, thank you for being present and testifying today. You may step down.

The Court has gone to some length to set this hearing today because I think it's essential that the Court preserve the integrity of this Court and the proceedings before this Court. There's a lot of paperwork that this Court reviews every day, every week, and we take the attorneys who practice before us at their word, particularly when there are sworn statements that are filed. And the system works because of the reliance upon what is filed.

From the testimony and from the background that I have learned about both the 2009 case and the 2010 filings, the confidence in the filings before this Court are undermined and with respect to representations made by this particular attorney, the Court has very severe doubts that it can rely again on what might be represented to this Court.

The Court, in reviewing the Rules of Professional Conduct adopted in New York State, April 1st, 2009, finds that a number of the rules are implicated in this proceeding. Rule 1.3, Diligence. "A lawyer shall act with reasonable diligence and promptness in representing a client." The motion that was filed by the trustee in this case recounts the history as to all of the things that were not done timely by counsel in this case that caused more work for the trustee's office, and of

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course, more work for the Court.

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The first Chapter 13 petition filed December 11th, 2009, plan was not filed until January 12th, 2010, only after 4 the trustee had filed a motion seeking conditional dismissal of the case. It was dismissed ultimately on March 11th, 2010 for failure to file and serve the notice of confirmation hearing that had been directed.

There was a vacation of the dismissal of that which was scheduled to be heard on July 13th, 2010. In the meantime, we had another petition but the trustee appeared at the hearing on July 13th, 2010 to respond to the motion, as did Jason Centolella on behalf of Citizens Bank. But, there was no appearance on behalf of the debtors and the motion was denied.

The present case commenced June 16th, 2010. requirement of the Code that the plan be filed within 30 days. The debtors did not file that plan until July 23rd, 2010 and I should add, that that plan that was filed July 23rd was only weeks after the 2016 disclosure statement saying no fees for the case. And yet, the plan provision provides for payment of \$2,000 of the attorneys fees for the filing of the case.

There was no motion filed to extend the automatic stay and under the provision of the Code, the case was presumptively filed not in good faith.

We had a confirmation hearing initially scheduled 25 September 7th, 2010, adjourned twice based upon an adjournment 1

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of the Section 341 meeting, finally sat down for November 23rd. There were objections filed by active creditors. We adjourned out the confirmation hearing to January 25th, and that's the 4 hearing that I referenced at which I heard about the continued garnishment of wages. I pressed the attorney for information and set an order to show cause on the Court's initiative so that Joseph Shur and Relin, Goldstein, who in essence because of the testimony and because of the absence of bringing other factors before the Court, had to appear in response to that and defend their firm and their name that they were not, in fact, in violation of the stay.

There had been notice of deficiency issued with respect to amended Schedules I and J which have not been corrected to date. March 2nd, the Court directed the debtors to further amend Schedules I and J and provide an affidavit, detailing and providing support for expenses because the trustee had gone through a lot of effort to very carefully, rather than the boilerplate objection we sometimes see, articulate all the bases for why there were inaccuracies. the debtors failed to comply through their counsel with that order. The debtors have been in Chapter 13 for 15 months and have failed to propose the confirmable plan.

In addition to the Rule 1.3 diligence, Rule 1.4 communication requires that a lawyer shall keep the client reasonably informed about the status of the matter.

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that that's wholly lacking in this case. The definition of 2 informed consent which is set out is very clear that it was not complied with in this case. It denotes the agreement by a 4 person to a proposed course of conduct after the lawyer has communicated information adequate for the person to make an informed decision and after the lawyer has adequately explained to the person material risks of the proposed course of conduct and reasonably available alternatives. 1.5B of the Rules addresses the lawyer's need to communicate to a client the scope of the representation and the basis or rate of the fee and expenses for which the client will be responsible. Without written agreements and an understanding of what the payments are and certainly with the filings before this Court on the 2016B that are sworn statements that were clearly erroneous and the Chapter 13 plans that contradict them, as well as other statements that was not done here.

I also find that the lawyer did not properly supervise in accordance with the Rules of Professional Conduct underlings so that the paralegal did not have proper direction with respect to not making the filing. We can't blame a lack of compliance with a Court directive based upon the failure to supervise someone within the office.

And the conduct before the tribunal is what is particularly disconcerting to this Court, that there was not the proper candor, openness and disclosure that I expect of

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attorneys appearing before the Court. In an ex parte 2 proceeding, a lawyer shall inform the tribunal of all material facts known to the lawyer that will enable the tribunal to make an informed decision whether or not the facts are adverse. those factors were not properly disclosed to this Court.

I find on a number of bases that Mr. Serpe, you have not complied with the Rules of Professional Conduct. going to refer this to the district court because when I make a finding that the Rules were not met, I need to make that referral. I'm going to ask that this record be ordered and the transcript certified as part of this proceeding. And I am 12 going to direct that the \$2,000 that were received without Court order, I'm going to sanction you for that \$2,000 and direct that that be made payable to the clerk of the Bankruptcy Court within 30 days. And that is my determination today.

> MR. SERPE: Thank you, Your Honor.

THE COURT: Thank you. The court's in recess.

COURTROOM DEPUTY: All rise.

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# CERTIFICATION

I, STEPHANIE SCHMITTER, court approved transcriber, certify that the foregoing is a correct transcript from the official electronic sound recording of the proceedings in the above-entitled matter, and to the best of my ability.

/s/ Stephanie Schmitter

STEPHANIE SCHMITTER

J&J COURT TRANSCRIBERS, INC. DATE: May 10, 2011